

Genuine organisations will never:

X Ask you to reveal your password

Not going to happen

X Need your banking PIN or account access code

No way

X Ask for the one time code you have just been sent

Never ever

X Need your payment details to issue a refund

I don't think so

X Claim you have computer, phone or Internet issues

Nope

X Tell you to transfer money to a 'safe' account

No no no

X Request that you purchase digital gift vouchers

Not really

X Tell you to pay a bill or fine via bank transfer

Negative

X Ask you to withdraw funds to help an investigation

No chance

X Tell you to buy cryptocurrency like Bitcoin

No

via email, text or incoming phone call.



**WE'RE ASKING
THE NATION TO:**



TO STOP FRAUD™

- ✎ Never assume an email, text, social media post or phone call is genuine
- ✎ Stay in control - verify the email, text or call using another trusted means
- ✎ Don't be rushed into clicking a link or supplying financial information
- ✎ Don't pay unexpected bills, fines or charges unless they've been verified
- ✎ Never reveal personal details such as your password or PIN

Find out more: **takefive-stopfraud.org.uk**

